

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. 10/826,160
Filing Date 4/15/2004
Confirmation No. 8619
Inventorship Hua-Jun Zeng et al.
Applicant Microsoft Corporation
Group Art Unit
Examiner
Attorney's Docket No. MS1-1892US
Title: Mining Service Requests for Product Support

INFORMATION DISCLOSURE STATEMENT

References -- See Attached Form PTO-1449

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Application Number	10/826,160
Filing Date	4/15/2004
First Named Inventor	Zeng et al.
Art Unit	
Examiner Name	
Attorney Docket Number	MS1 - 1892US

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Examiner Signature		Date Considered	
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